

Here is what Rocket.Chat offers Organisations to quick start their Chatbot journey.

| Community                             | Pro                               | Enterprise                       | Bronze                                      | Silver                                     | Gold                             |
|---------------------------------------|-----------------------------------|----------------------------------|---------------------------------------------|--------------------------------------------|----------------------------------|
| Self-Hosted                           | Self-Hosted                       | Self-Hosted                      | SaaS Offering                               | SaaS Offering                              | SaaS Offering                    |
| Free                                  | \$3per user/month                 | Customized Pricing               | \$2 per user/month                          | \$4 per user/month                         | Customized Pricing               |
| Recommended 1k Users                  | Unlimited Users                   | High Scalability                 | Min 10 users                                | Min 10 users                               | High Availability                |
| Unlimited Message History             | Social Network Login              | Message Audit Panel / Audit Logs | Annually Billed (\$2.4 for monthly billing) | Annually Billed(\$4.8 for monthly billing) | Message Audit Panel / Audit Logs |
| 10.000 Monthly Push Notifications     | 25.000 Monthly Push Notifications | Unlimited Push Notifications     | Unlimited Message History                   | Whitelabel                                 | 1000 integrations                |
| Omnichannel Basic (Livechat included) | Omnichannel Standard              | LDAP Enhanced Sync               | Unlimited Push Notifications                | 100 integrations                           | LDAP Enhanced Sync               |
| LDAP Basic Sync                       | SLA: Standard                     | SLA: Premium                     | 5 integrations                              | Customizable User Permission               | Omnichannel Premium              |
| End-to-End Encryption                 | Online Ticket Creation            | Engagement Dashboard             | LDAP Basic Sync                             | Omnichannel Standard                       | Engagement Dashboard             |
| Customizable User Permission          | Phone Support (Critical only)     | Secured Push Notifications       | LDAP Basic Sync                             | Social Network Login                       | SLA: Premium                     |
| Guest Users                           |                                   | Omnichannel Premium              | Omnichannel Basic (Livechat included)       | SLA: Standard                              | Secured Push Notifications       |
|                                       |                                   |                                  | End-to-End Encryption                       | Multifactor Authentication                 |                                  |
|                                       |                                   |                                  | SLA: Basic                                  |                                            |                                  |
|                                       |                                   |                                  | Guest Users                                 |                                            |                                  |